

An aerial photograph of a busy container port. Several large gantry cranes are positioned along a pier, with their long jibs extending over a large container ship. The ship's deck is densely packed with colorful shipping containers in shades of red, green, blue, and white. On the pier, stacks of containers are visible, along with various port vehicles including trucks and forklifts. The water of the harbor is visible on the right side of the frame.

Annual Report 2017



OFFICE OF THE
BRITISH COLUMBIA CONTAINER
TRUCKING COMMISSIONER



Prepared and submitted in accordance with
Section 13 of the Container Trucking Act
of the Province of British Columbia

OFFICE OF THE BRITISH COLUMBIA CONTAINER TRUCKING COMMISSIONER

1085 Cambie Street, Vancouver BC V6B 5L7

info@obcctc.ca
<http://www.obcctc.ca>
Telephone: 604-660-6051

August 31, 2017



OFFICE OF THE
BRITISH COLUMBIA CONTAINER
TRUCKING COMMISSIONER

To the Minister of Transportation and Infrastructure

Vancouver, BC
August 31, 2017

The Honourable Minister Trevena:

**Office of the BC Container Trucking Commissioner Annual Report
For the Fiscal Year Ending March 31, 2017**

I am pleased to submit to you the Office of the BC Container Trucking Commissioner's Annual Report for the fiscal year ending March 31, 2017. The Annual Report identifies all audit, licencing and engagement activity undertaken by the Commissioner under the Container Trucking Act as well as the Office's financial statements for fiscal year 2016/17.

Yours truly,

Duncan MacPhail
BC Container Trucking Commissioner

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Message from the Container Trucking Commissioner

The Office of the BC Container Trucking Commissioner (OBCCTC) continues to build on the work of previous Commissioners by establishing policies and procedures as well as advancing new initiatives intended to assist in the ongoing stability of the Lower Mainland container trucking industry. Central to this objective remains the administration and enforcement of the Container Trucking Act (the “Act”), Container Trucking Regulation (the “Regulation”) and Container Trucking Services Licence (the “Licence”).

The OBCCTC had an active audit program in Fiscal 2016/17. Thirty-two audits and investigations have been completed or are underway, 25 decisions have been rendered and 4 orders issued all culminating in \$1.7M paid to truckers.

The OBCCTC successfully re-licenced the fleet in May 2016. In Fiscal 2017/18, a licence extension process will be completed, extending the term of each licence by one year. It is expected that the number of licences will have decreased to 92 with 1695 associated Truck Tags issued by this office.

Interpreting the Act and Regulation and clarifying licence conditions for industry is an important function of the Commissioner. This year, the OBCCTC has issued Decisions and Bulletins intended to bring clarity to the application of rates, zone locations and definitions found in the Act and Regulation. Other Bulletins have focused on highlighting the various prohibited practices and conditions found in the Licence. In general, a new OBCCTC website, a commitment to translate, into Punjabi, all OBCCTC communications and a restructured Industry Advisory Committee format have all contributed to enhancing the office’s communication efforts. Truck Tag policy, in particular, was the focus of much engagement last year. In January 2017, the OBCCTC began a consultation process intended to address stakeholder concerns regarding Independent Operator sponsorship termination and flexibility of Independent Operator movement with the goal of introducing a new Truck Tag policy.

Each OBCCTC activity undertaken this year has been ably supported by the hard work of OBCCTC staff who collectively have advanced the mandate of my office in a fair and equitable manner for the benefit of truckers supporting the Lower Mainland container trucking industry. Their work is ongoing and I expect further progress over the coming year.

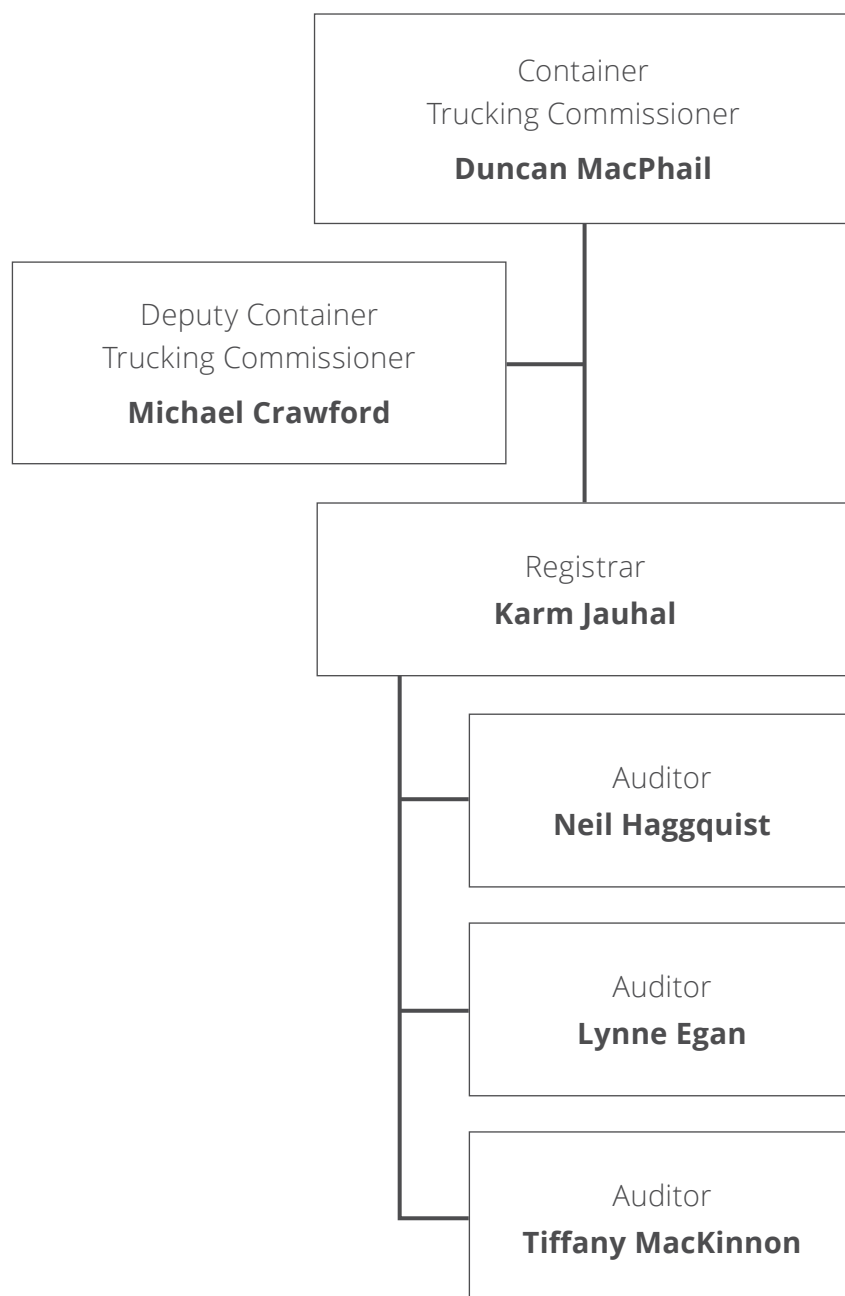
Duncan MacPhail
BC Container Trucking Commissioner

Table of Organization

As at March 31, 2017



OFFICE OF THE
BRITISH COLUMBIA CONTAINER
TRUCKING COMMISSIONER



Summary of Activities

During the fiscal year 2016/17, the OBCCTC focused on:

- Ongoing licencing administration;
- Enhancing the OBCCTC audit/investigation program;
- Establishing OBCCTC policies and procedures; and
- Engagement with licence holders and key stakeholders.

For the fiscal year 2016/17, the summary of OBCCTC activities is outlined below:

TABLE 1: Compliance and Enforcement Activity

Drayage Confidence Line Reports Received ¹	36
Complaints Other ²	29
Audits Commenced	16
Audits Completed	32
Published Decisions	25
Orders	4
Penalties Issued	16
Sum of Penalties Issued	\$99,500.00
Reconsiderations	2

TABLE 2: Industry Advisory Committee Meetings

April 21, 2016
June 15, 2016
October 18, 2016
December 6, 2016
February 21, 2017
March 29, 2017

Outreach

In addition to regular Industry Advisory Committee (IAC) meetings, the OBCCTC began holding IAC Sub-Committee meetings for licence holder and labour members. A new OBCCTC website was launched in 2017 which includes a Frequently Asked Questions section and a consultation portal. All OBCCTC communications are now issued in English and Punjabi with both versions posted on the website: <http://obcctc.ca>

¹ Complaints received do not always fall within the scope of the Container Trucking Commissioner's jurisdiction

² Remuneration complaints received by phone or written correspondence

Financial Statement

Summary Financial Statement

BC Container Trucking Commissioner

(in \$Thousands)

FY2017

Actual

Total Revenues	978
Audit and Compliance	440
Licensing Administration	181
Industry Communications	15
Operations	263
Total Expenditures	899
Total Surplus	79*

* In FY 2015/16 a deficit of \$347,000 was incurred.



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