



OFFICE OF THE  
BRITISH COLUMBIA CONTAINER  
TRUCKING COMMISSIONER

# Annual Report 2020/2021



Prepared and submitted in accordance with  
Section 13 of the Container Trucking Act  
of the Province of British Columbia



**OFFICE OF THE BRITISH COLUMBIA CONTAINER  
TRUCKING COMMISSIONER**

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August 31, 2021



OFFICE OF THE  
BRITISH COLUMBIA CONTAINER  
TRUCKING COMMISSIONER

To the Minister of Transportation and Infrastructure

Vancouver, BC

August 31, 2021

The Honourable Minister Fleming:

**Office of the BC Container Trucking Commissioner Annual Report  
For the Fiscal Year Ending March 31, 2021**

I am pleased to submit to you the Office of the BC Container Trucking Commissioner's Annual Report for the fiscal year ending March 31, 2021. The Annual Report identifies all audit, licencing and engagement activity undertaken by the Commissioner under the *Container Trucking Act* as well as the Office's financial statements for fiscal year 2020/21.

Yours Truly,

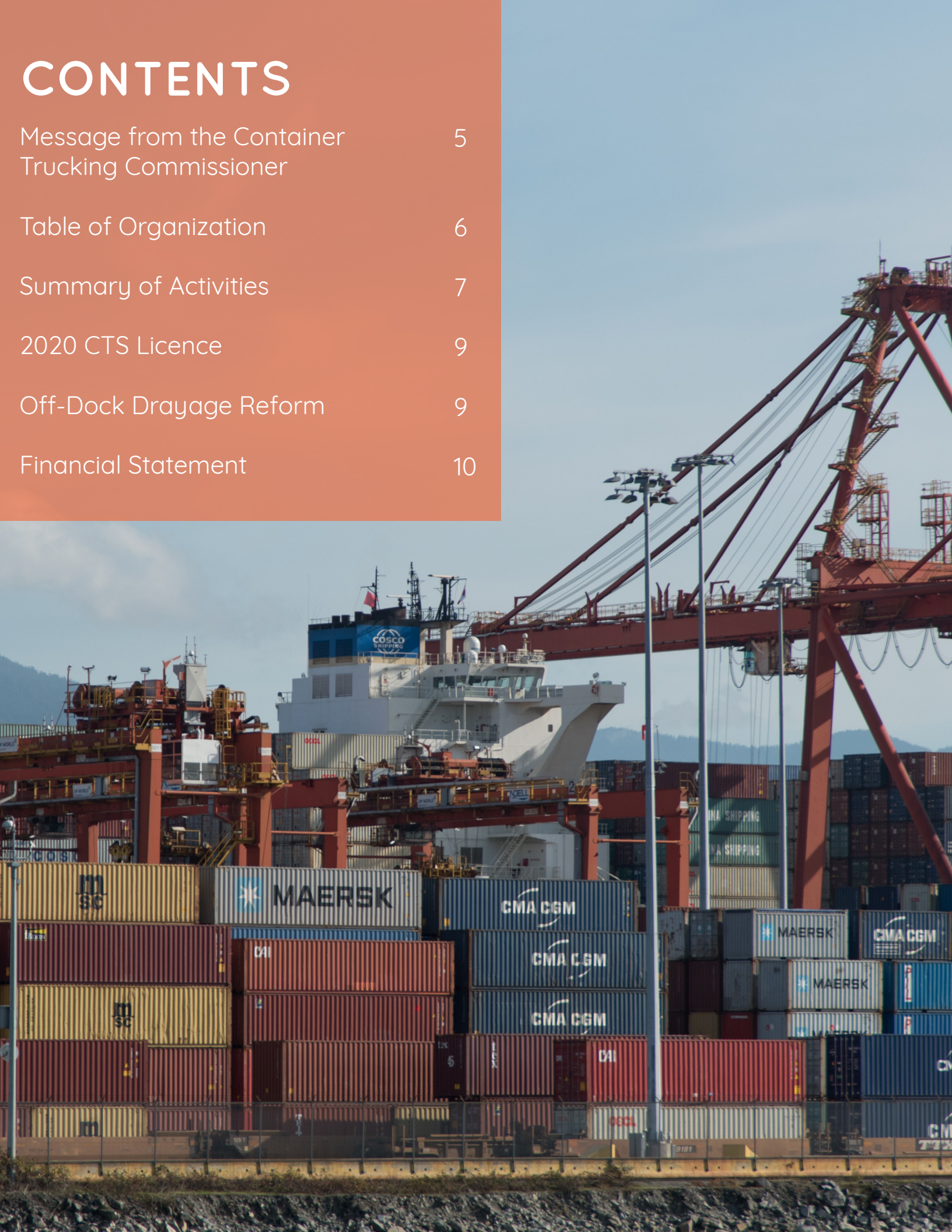
Michael Crawford

BC Container Trucking Commissioner



# CONTENTS

Message from the Container Trucking Commissioner	5
Table of Organization	6
Summary of Activities	7
2020 CTS Licence	9
Off-Dock Drayage Reform	9
Financial Statement	10



## Message from the Container Trucking Commissioner

Fiscal year 2020/21 (April 1, 2020 to March 31, 2021) was unique for the Office of the BC Container Trucking Commissioner (OBCCTC) as we navigated the challenges of the COVID-19 pandemic. Despite that, the OBCCTC continued to be active and productive as it fulfilled its mandate to administer and enforce the *Container Trucking Act* (the *Act*), *Container Trucking Regulation* (the *Regulation*) and Container Trucking Services Licence (the Licence).

This year, the OBCCTC completed 15 audits, issued 8 decisions and 4 orders all culminating in \$3.88M paid to truckers since 2015. While the number of audits and decisions issued decreased this year, their scope and complexity increased, and significant judicial reviews were launched.

Issuance of the 2020 Container Trucking Services Licence was one of the main focuses for the OBCCTC this year. The new licence came into effect on December 1, 2020, following delays caused by the COVID-19 pandemic. Terms of the Licence encourage greater regulatory compliance, promote the efficiency, effectiveness and competitiveness of the Lower Mainland drayage sector and assist in facilitating the professionalization of the industry through reinforcement of ethical business practices, accurate record keeping processes and payroll systems.

The world of off-dock container movements continues to be a topic of contention in the drayage industry. In response, the OBCCTC has introduced proposed licence amendments in order to improve the fairness, stability, efficiency and competitiveness of all drayage activity in the Vancouver Gateway.

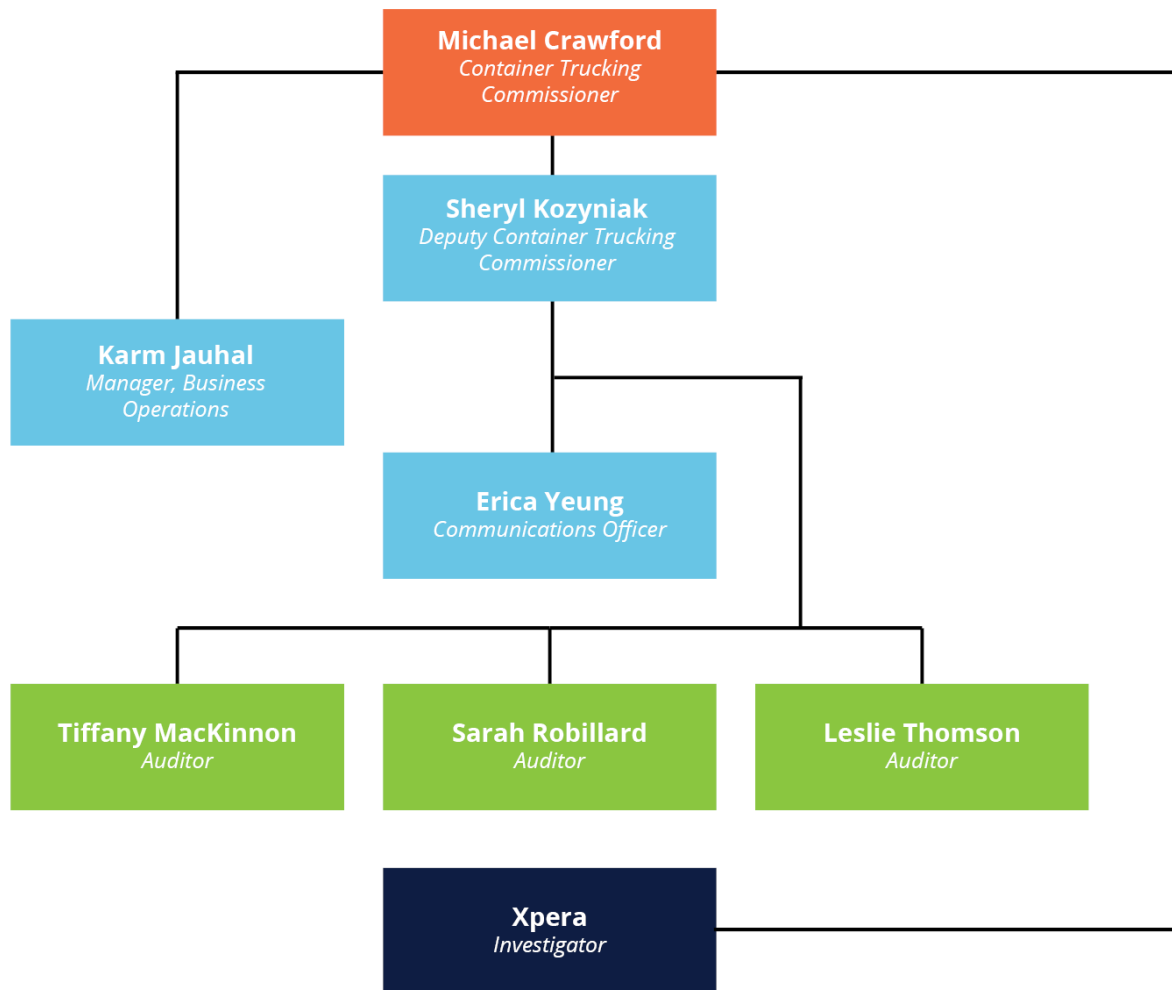
Industry communications continue to be an important aspect of the OBCCTC's relationship management with members of the drayage industry. Efforts were made to increase the OBCCTC's digital and online presence with the launch of a Facebook page as well as continued improvements to the OBCCTC's website. A newsletter summarizing office activities is published quarterly, while monthly updates are emailed to all stakeholders, including Independent Operators. The OBCCTC continues to work towards its goal of increasing driver knowledge of OBCCTC activities and the regulatory regime.

This year was a challenging one in many respects, but the OBCCTC maintains its commitment to enforcing industry compliance and fairness for truck drivers. I expect further improvements to OBCCTC practice and procedure as well as new policy development in the upcoming year.

Michael Crawford  
BC Container Trucking Commissioner

# Table of Organization

(as of March 31, 2021)



## Summary of Activities

During the fiscal year 2020/21, the OBCCTC focused on:

- 2020 CTS Licence issuance;
- Off-dock drayage reporting and consultation;
- Improving stakeholder communication channels;
- Ongoing licence administration; and
- Implementation of an enhanced OBCCTC audit/investigation program.

For the fiscal year 2020/21, the summary of OBCCTC activities is outlined below:

TABLE 1: Compliance and Enforcement Activity	
<b>Drayage Confidence Line Reports Received<sup>1</sup></b>	41
<b>Complaints Other<sup>2</sup></b>	9
<b>Audits Commenced</b>	19
<b>Audits Completed</b>	18
<b>Published Decisions</b>	8
<b>Orders</b>	4
<b>Penalties Issued</b>	7
<b>Sum of Penalties Issued</b>	\$599,000.00
<b>Licences Cancelled</b>	0
<b>Reconsiderations</b>	5

TABLE 2: Industry Advisory Committee Meetings	
June 16, 2020	

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<sup>1</sup> Complaints received do not always fall within the scope of the Container Trucking Commissioner's jurisdiction

<sup>2</sup> Remuneration complaints received by phone or written correspondence



## Bulletins

Name	Date
<b>Fuel Surcharge Amendment</b>	April 1, 2020
<b>OBCCTC General Update</b>	April 1, 2020
<b>Off-Dock Rates and Truck Tag Requirements</b>	April 17, 2020
<b>Share Insights to Off-Dock Container Movements</b>	May 25, 2020
<b>CTS Licence Amendment – June 2020</b>	June 1, 2020
<b>CTS Licence Tag Management Policy – June 2020</b>	June 1, 2020
<b>Wait Time Payment Notification</b>	June 5, 2020
<b>2020 CTS Licence Application Invitation</b>	July 6, 2020
<b>CTS Licence Application Clarification</b>	July 10, 2020
<b>Gulzar Transport Inc. and Jet Speed Transport Inc. v. BC Container Trucking Commissioner Petition and Order of the Court</b>	July 17, 2020
<b>2020 CTS Licensing Update</b>	September 15, 2020
<b>Off-Dock Drayage Insights Report Published</b>	September 16, 2020
<b>Bonding Update</b>	September 23, 2020
<b>Call for Submissions – Off-Dock Drayage Insights Report</b>	September 23, 2020
<b>Wait Time Payment Notification – Q2 2020</b>	October 2, 2020
<b>Off-Dock Drayage Insights Report – Submission Date Extended</b>	November 2, 2020
<b>2020 CTS Licensing Final Update</b>	December 7, 2020
<b>Licensee Record of Enforcement Tool Launched</b>	December 9, 2020
<b>OBCCTC Communications Update</b>	January 12, 2021
<b>Wait Time Payment Notification – Q3 2020</b>	February 1, 2021
<b>2020 CTS Licence Bulletin Series - #1 Record Keeping</b>	March 23, 2021
<b>2020 CTS Licence Bulletin Series - #2 Sponsorship Agreement</b>	March 30, 2021

## Industry Advisories

Name	Date
<b>Dead Runs</b>	January 19, 2021
<b>Self-audits</b>	February 19, 2021

## Outreach

One of the OBCCTC's focus for this fiscal year was improving communications and outreach to industry stakeholders. A Facebook page was launched this year to improve the OBCCTC's online social media presence and provide an alternate communication channel to stakeholders, specifically truck drivers.



Industry Advisories, which contain important audit and enforcement information, were introduced as part of the OBCCTC's effort to enforce compliance within the industry. Additionally, the OBCCTC also launched a Licensee Record of Enforcement reference tool to reinforce ethical and fair business practices.

Bulletins and a quarterly newsletter continue to provide industry stakeholders with updated information regarding OBCCTC policy and audit/enforcement activities. Monthly Updates are also distributed, which summarize the office's activities from the previous month. OBCCTC communications are issued to all interested stakeholders, including drivers, through an email distribution list.

The OBCCTC website serves as the OBCCTC's primary communication portal and updates to the website are ongoing. OBCCTC communications are issued in English and Punjabi as required, with both versions posted on the website: <http://obcctc.ca>

## 2020 CTS Licence

The 2020 CTS Licence came into effect on December 1, 2020. Changes made to the terms of the Licence were intended to increase compliance, promote efficiency of the container trucking industry, and reinforce ethical and fair business practices.

During the application process, the OBCCTC focused on reducing the overall number of truck tags by removing vacant truck tags and truck tags that were severely underutilized over several years. The removal of truck tags was intended to help reduce wait times for drivers at terminals and provide drivers with more consistent work opportunities.

Some companies applied to seek a judicial review of the licence application process, thus, continued to operate under their 2018 CTS Licence pending the results of the judicial review.

## Off-Dock Drayage Reform

The OBCCTC and Ministry of Transportation and Infrastructure tasked Cascadia Partners with preparing the Off-Dock Drayage Insights Report to help better understand the flows of off-dock container movements to inform policies and decision making.

Stakeholders were invited to share their written feedback regarding the Off-Dock Drayage Insights Report to inform the Commissioner's recommendations to address off-dock drayage activity. The Commissioner's response and further consultation with stakeholders will occur in the upcoming year.

## Financial Statement

SUMMARY FINANCIAL STATEMENT	
<b>BC Container Trucking Commissioner</b>	
	(in \$Thousands)
	FY2021
	Actual
<b>Total Revenues</b>	<b>997</b>
<b>Audit and Compliance</b>	398
<b>Licensing Administration</b>	166
<b>Industry Communications</b>	13
<b>Operations</b>	388
<b>Total Expenditures</b>	<b>964</b>
<b>Total Surplus</b>	<b>32</b>





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