



ANNUAL REPORT 2021/2022



OFFICE OF THE
BRITISH COLUMBIA CONTAINER
TRUCKING COMMISSIONER

Prepared and submitted in accordance with
Section 13 of the *Container Trucking Act*
of the Province of British Columbia

OFFICE OF THE BRITISH COLUMBIA CONTAINER TRUCKING COMMISSIONER

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August 31, 2022



OFFICE OF THE
BRITISH COLUMBIA CONTAINER
TRUCKING COMMISSIONER

To the Minister of Transportation and Infrastructure

Vancouver, BC

August 31, 2022

The Honourable Minister Fleming:

**Office of the BC Container Trucking Commissioner Annual Report
For the Fiscal Year Ending March 31, 2022**

I am pleased to submit to you the Office of the BC Container Trucking Commissioner's Annual Report for the fiscal year ending March 31, 2022. The Annual Report identifies all audit, licencing and engagement activity undertaken by the Commissioner under the *Container Trucking Act* as well as the Office's financial statements for fiscal year 2021/22.

Yours Truly,

Michael Crawford

BC Container Trucking Commissioner

Table of Contents

Annual Report 2021-2022	1
Message from the Container Trucking Commissioner	5
Table of Organization	6
Summary of Activities	7
Bulletins	8
Industry Advisories.....	8
Outreach	9
CTS Licence Truck Tag Management Policy.....	9
Off-Dock Drayage Reform.....	10
Financial Statement	10

Message from the Container Trucking Commissioner

In fiscal year 2021/22 the Office of the BC Container Trucking Commissioner (“OBCCTC”) continued to fulfil its mandate to administer and enforce the *Container Trucking Act* (the “Act”), *Container Trucking Regulation* (the “Regulation”) and Container Trucking Services Licence (the “Licence”).

This year, the OBCCTC completed 13 audits, issued 15 decisions and 2 orders all culminating in \$4.2M paid to truckers since 2015. The scope and complexity of audits increased, and significant judicial reviews of Commissioner decisions continue to be an on-going process.

Since the 2020 CTS Licence came into effect on December 1, 2020, the OBCCTC has been focused on administration of the Licence to encourage greater regulatory compliance, promote the efficiency, effectiveness and competitiveness of the Lower Mainland drayage sector and assist in facilitating the professionalization of the industry through reinforcement of ethical business practices, accurate record keeping processes and payroll systems.

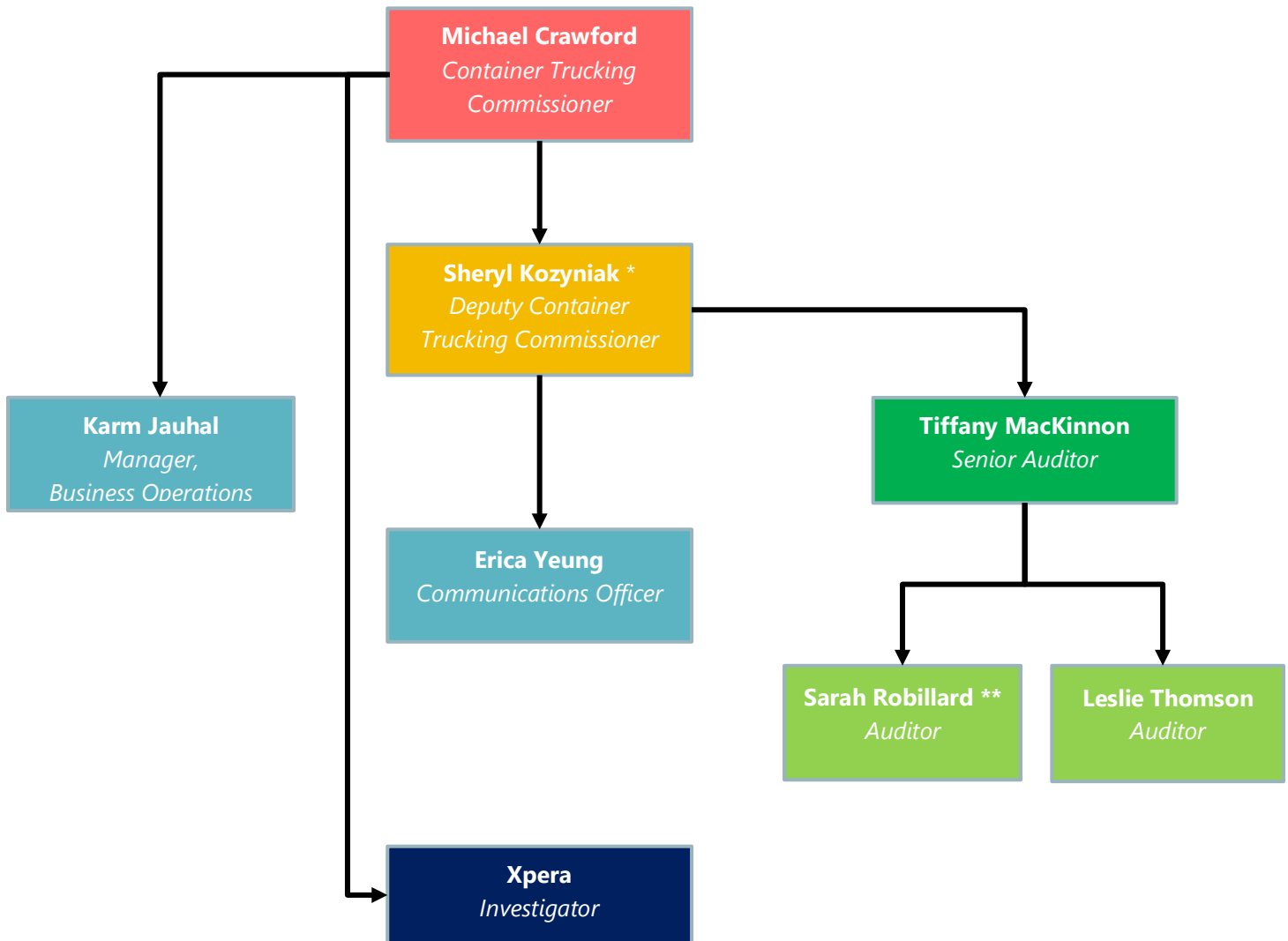
Off-dock drayage was an area of focus and the OBCCTC consulted on and made recommendations to improve the fairness, stability, efficiency and competitiveness of drayage activity in the Lower Mainland. Feedback heard through consultation have been used to draft licence amendments that will be implemented next fiscal year.

Industry communications with stakeholders is important and efforts continue to be made to improve the OBCCTC’s communication strategies. The OBCCTC’s Facebook page has been an important channel to communicate with truck drivers. Quarterly newsletters and monthly updates continue to be published and shared with industry stakeholders and truck drivers as the OBCCTC works to increase stakeholder knowledge of OBCCTC activities and the regulatory regime. The OBCCTC has implemented new rules of practice and procedure that will assist stakeholders in their interactions with the office.

Michael Crawford
BC Container Trucking Commissioner

Table of Organization

(as of March 31, 2022)



* Departed as of June 1, 2022

** Departed as of April 1, 2022

Summary of Activities

During the fiscal year 2021/22, the OBCCTC focused on:

- Off-dock drayage reporting and consultation;
- Improving stakeholder communication channels;
- Ongoing licence administration; and
- Implementation of an enhanced OBCCTC audit/investigation program.

For the fiscal year 2021/22, the summary of OBCCTC activities is outlined below:

TABLE 1: Compliance and Enforcement Activity	
Drayage Confidence Line Reports Received¹	24
Complaints – Other²	8
Audits Commenced	11
Audits Completed	12
Published Decisions	15
Orders	4
Penalties Issued	7
Sum of Penalties Issued	\$576,500.00
Licences Cancelled	0
Reconsiderations	1

¹ Complaints received do not always fall within the scope of the Container Trucking Commissioner's jurisdiction

² Remuneration complaints received by phone or written correspondence

Bulletins

Name	Date
2020 CTS Licence Bulletin Series – #3 Licences and Truck Tags	April 9, 2021
2020 CTS Licence Bulletin Series – #4 Prohibited Practices	April 21, 2021
CTS Licence Truck Tag Management Policy Additional I/O Truck Tags Applications	May 5, 2021
Off-Dock Drayage in the Lower Mainland Recommendation Report Published	May 12, 2021
Gulzar Transport Inc. and Jet Speed Transport Inc. v. BC Container Trucking Commissioner Petition of the Court	May 18, 2021
Wait Time Payment Notification – Q3 and Q4 2020	June 1, 2021
CTS Licence Truck Tag Management Policy – Additional I/O Truck Tags Redistributed	June 2, 2021
CTS Licence Truck Tag Management Policy – The Commissioner’s I/O List	June 4, 2021
Off-Dock Drayage in the Lower Mainland Recommendation Report Consultation Schedule	June 16, 2021
CTS Licence Truck Tag Management Policy Additional I/O Truck Tag Applications Being Accepted	June 18, 2021
Off Dock Drayage Reform CTS Licence and Rate Order Amendments Consultation	July 5, 2021
CTS Licence Truck Tag Management Policy Additional I/O Truck Tags Applications	August 26, 2021
Off-Dock Drayage Consultation Sessions – Driver Invitation	September 2, 2021
CTS Licence Truck Tag Management Policy Annual Truck Tag Application Period Open	October 15, 2021
Trip Splitting Reminder	October 27, 2021
Wait Time Payment Notification – Q2 2021	November 10, 2021
Off-Dock in the Lower Mainland Consultation Report Published	November 10, 2021
Unlicensed, Untagged Off-Dock Drayage Activity	November 29, 2021
Turning Restrictions at Arbutus and West Broadway	December 17, 2021
Rate Order Amendment – Fuel Surcharge	January 13, 2022
Wait Time Notification – Q3 2021	January 24, 2022

Industry Advisories

Name	Date
Truck Exception Application Fee	August 25, 2021
Rates of Pay for Temporary Foreign Workers Performing Container Trucking Services Information Available to the Commissioner Upon Request	September 28, 2021
Licence and Truck Tag Requirements	February 28, 2021

Outreach

Communications for this fiscal year focused on communicating with industry stakeholders regarding conditions of the CTS Licence and terms of the CTS Licence Truck Tag Management Policy. The OBCCTC continues to improve communications to various stakeholders, particularly truck drivers, through online social media presence via the OBCCTC Facebook page.

Industry Advisories were introduced the previous fiscal year to emphasize important audit and enforcement information to increase industry compliance. The Licensee Record of Enforcement reference tool is updated and utilized to reinforce ethical and fair business practices.

Bulletins and a quarterly newsletter continue to provide industry stakeholders with updated information regarding OBCCTC policy and audit/enforcement activities. Monthly Updates are also distributed, which summarize the office's activities from the previous month. OBCCTC communications are issued to all interested stakeholders, including drivers, through an email distribution list. External stakeholders are also invited to submit their information through a form on the website to subscribe to OBCCTC news and updates.

The OBCCTC website serves as the OBCCTC's primary communication portal and updates to the website are ongoing. OBCCTC communications are issued in English and Punjabi as required, with both versions posted on the website: <http://obcctc.ca>

CTS Licence Truck Tag Management Policy

The OBCCTC focused on administering the 2020 CTS Licence that came into effect the previous fiscal year. Truck tags were returned and redistributed to companies that demonstrated efficient utilization of existing truck tags. The OBCCTC held three application rounds for licensees to apply for additional truck tags.

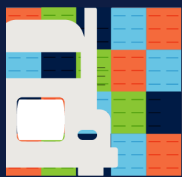
Off-Dock Drayage Reform

During the last fiscal year, the OBCCTC and Ministry of Transportation and Infrastructure tasked Cascadia Partners with preparing the Off-Dock Drayage Insights Report to help better understand the flows of off-dock container movements to inform policies and decision making. This fiscal year, the Commissioner provided a response in a recommendation report to address the issue of off-dock drayage in the Lower Mainland.

Following the recommendation report, further consultation with stakeholders was conducted and a consultation report was published. Amendments to the CTS Licence have been made and will be introduced on December 1, 2022.

Financial Statement

SUMMARY FINANCIAL STATEMENT	
BC Container Trucking Commissioner	
	(in \$Thousands)
	FY2022
	Actual
Total Revenues	1078
Audit and Compliance	418
Licensing Administration	156
Industry Communications	9
Operations	276
Total Expenditures	859
Total Surplus	219



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